

DoT Intensifies Action to Curb Unsolicited Commercial Communication (UCC) Through Jan Bhagidari

Nearly 1.75 Lakh Unauthorized DID Numbers Disconnected in DoT's Anti-Spam Drive

DoT's Chakshu Module of Sanchar Saathi Empowering Public Participation in fighting against Spam and Combatting Cyber Fraud

DoT Urges Enterprises to Comply with Telecom Regulations to Avoid Strict Penalties

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As part of its ongoing efforts to combat spam calls and cyber fraud, DoT has disconnected approximately 1.75 lakh Direct Inward Dialing (DID)/landline telephone numbers that were found to be involved in unauthorized promotional activities and illegal activities.

Recently it has been observed that large number of spam calls are being originated from telecom identifiers like numbers starting from 0731, 079,080 etc by misusing PRIs, Lease Line, Internet Lease Lines, SIP and IPLC. Citizens, under the Jan Bhagidari, have been reporting such instances of Unsolicited Commercial Communication (UCC) / spam / fraud call on Chakshu module of Sanchar Saathi.

DoT analyses this crowd sourced data to act against such telecom resources. Identified cases are forwarded to the DoT's field offices Licensed Service Areas (LSAs) for detailed investigation. In instances where violations are confirmed, telecom services are suspended for those engaging in unauthorized promotional activities.

Telecom Service Providers (TSPs) have been advised to take immediate necessary steps to ensure the scrupulous compliance of Unified License conditions relating to the curbing the misuse of PRIs including SIP trunks, Lease Line, Internet Lease Lines, IPLC etc., and to regularly check for their bonafide use.

Call to Action for Enterprises/Bulk customers:

The DoT calls on Enterprises/Bulk customers/ Consumers to ensure their telecom services are used in compliance with established regulations, avoiding any misuse for unsolicited commercial communication. Violations could result in severe penalties, including disconnection of services.

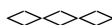
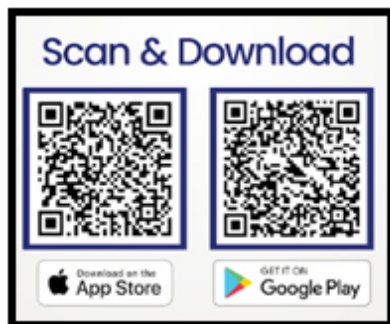
Additionally, the DoT encourages citizens to continue reporting spam calls through the Chakshu module of

Sanchar Saathi(www.sancharsaathi.gov.in), fostering a collaborative effort to make telecom services more secure and user-friendly. The Department remains dedicated to strict monitoring and prompt action against UCC violators to protect consumer interests.

Citizens can use Sanchar Sathi App to report misuse of telecom resources in cybercrime and cyber frauds. The App can be downloaded from

Android: <https://play.google.com/store/apps/details?id=com.dot.app.sancharsaathi>

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